

OnPoint Coaching – Terms of Use

Last updated: 17/07/2025

By accessing or using any service offered by OnPoint Coaching, including OnPoint Academy group sessions, 1-to-1 coaching, or any associated digital content, you agree to be bound by the following Terms of Use.

1. General Terms

- OnPoint Coaching delivers high-quality rugby coaching to youth athletes through structured group sessions and personalised 1-to-1 programmes.
 - All participants must have parental/guardian consent if under 18.
 - Participation assumes acceptance of these terms.
-

2. OnPoint Academy (Group Sessions)

- Academy sessions are group-based and run weekly during published term blocks.
 - Subscription-based members are entitled to attend all sessions within their block.
 - Pay-as-you-go bookings are only confirmed upon payment and are subject to availability.
 - Players are expected to arrive on time, ready to participate, and with the appropriate kit.
 - Coaches reserve the right to remove players from the session for unsafe, disrespectful, or disruptive behaviour.
-

3. 1-to-1 Coaching

- Sessions are individually tailored and booked in advance with an agreed time and location.
- Cancellation or rescheduling requires at least 24 hours' notice. Late cancellations or no-shows may incur full session charges.
- Coaches will provide feedback, guidance, and progress tracking, with the player's development as the core focus.

4. Health & Safety

- Players must be medically fit to participate. Any relevant injuries or health concerns must be disclosed in advance.
- OnPoint Coaching is not liable for any injury sustained during training unless due to proven negligence.
- All reasonable safety measures are followed, but participation in physical activity carries inherent risk.

5. Code of Conduct

To create a safe and supportive environment, all participants are expected to:

- Show respect to coaches, other players, and the facility
- Follow all coaching instructions
- Refrain from swearing, bullying, or unsafe behaviour
- Take care of equipment and facilities

Failure to meet these standards may result in a warning, suspension, or removal from the programme.

6. Attendance & Missed Sessions

- For Academy subscriptions, missed sessions are non-refundable.
- Players who cannot attend a session should notify us in advance.
- Catch-up options may be offered at our discretion based on availability and fairness.

7. Session Cancellations (Weather / Coach Availability)

- Outdoor sessions may be cancelled due to poor weather or pitch conditions.
- If a session is cancelled, you will be notified as early as possible.
- An alternative session or credit may be offered.

8. Social Media & Media Consent

- Photos and videos may be taken during sessions for coaching feedback or promotional use.
- Your permission for use on social media is collected during booking via a tick box.
- If you wish to withdraw this permission at any time, please contact us.

- We will not tag or name individual players without prior permission from the parent/guardian.
-

9. Safeguarding

- OnPoint Coaching is committed to safeguarding and promoting the welfare of all young people in our care.
- We have a full Safeguarding Policy available to view on our website.
- Any concerns or disclosures can be raised confidentially with:

Sam Pointon – Designated Safeguarding Lead

Email: sam@onpoint-coaching.co.uk

Phone: (+44) 07788233760

10. Data Protection & Privacy

Your data is handled securely and in line with our Privacy Policy, which is available on our website.